Microsoft logo

Robotic Process Automation in a Day

Lab 7 – Use Microsoft Teams to integrate approvals

30 mins

August 2022



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## Lab Overview

You will complete the following tasks in this lab, which will complete the end-to-end invoice processing solution:

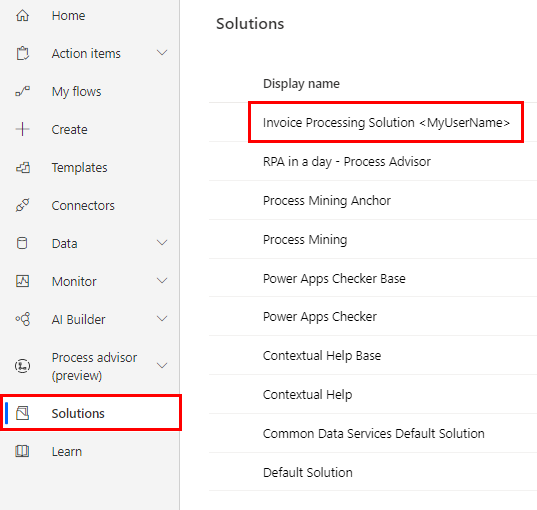
* Integrate a Microsoft Teams-based approval model and the associated conditional logic into the invoice processing Cloud flow
* Integrate the Desktop flow for entering the invoice information into the approval process
* Integrate Outlook-based approval/rejection notifications into the invoice process
* Perform a test of the end-to-end invoice processing Cloud flow

## Prerequisites

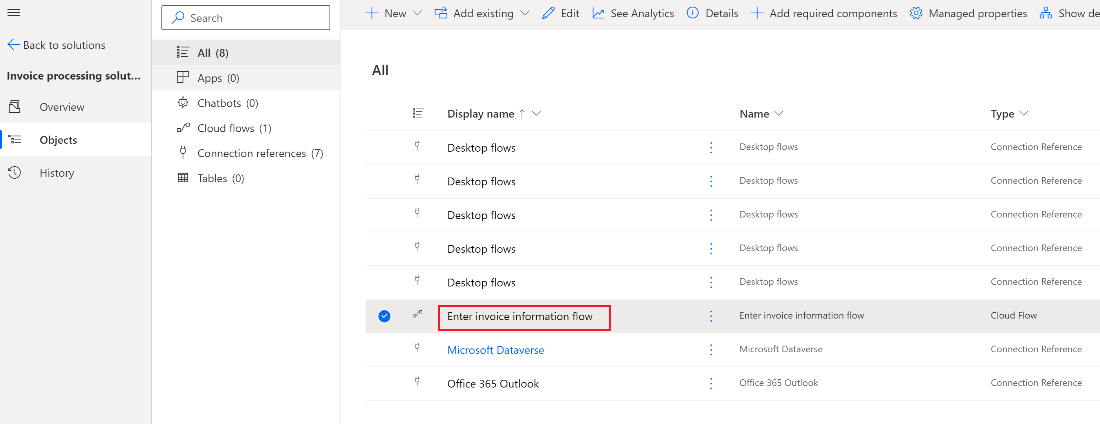
This lab builds on the initial setup lab (lab 1), and labs 2-6 – ensure these labs are complete.

# Use Microsoft Teams to get approval. End to end integration

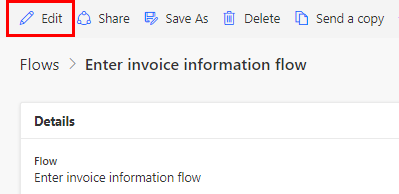
1. Open the test profile in a browser and navigate to <https://make.powerautomate.com/>
2. Select Solutions from the navigation bar, then open Invoice processing solution.



1. Open Enter invoice information flow that you created in Lab 5.



1. Click Edit.



1. Expand Apply to each box. Delete the Send an email (V2) action you have created.

Graphical user interface, text, application, email

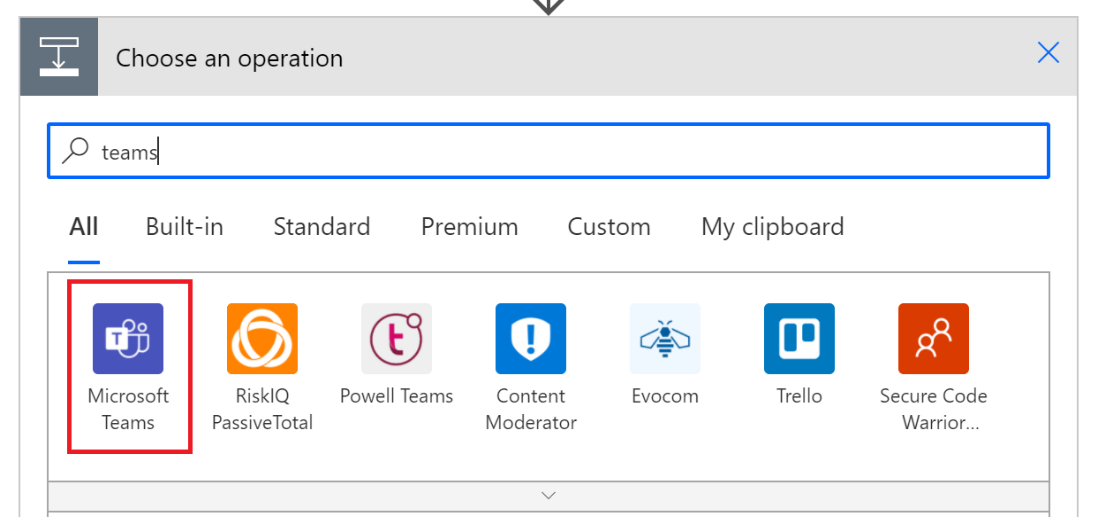
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1. Click Add an action.

Graphical user interface, text, application, email

Description automatically generated

1. Search teams in the search bar, select Microsoft Teams.



**Note:** For this example, we will use technology called **Adaptive Cards**. Its aim is to let users to design layout for their content that will be displayed in apps (for example Microsoft Teams, Cortana, Outlook) using these apps’ User Experience. For more information please visit: <https://aka.ms/adaptivecards>.

For the purposes of this lab, you can use JSON code that you can find under **lab data packages** in student’s materials. If you are interested in designing your own Adaptive Card, please visit the designer experience at: <https://adaptivecards.io/designer/>.

1. Select Post an Adaptive Card and wait for a response.

Graphical user interface, text, application, email

Description automatically generated

1. Establish your connection to Microsoft Teams.
2. Use following values:

* Post as: Flow bot
* Post in: Chat with Flow bot
* Message: Input the JSON code from the file: **AdaptiveCard-lab7.json** found in the student lab data packages.
* After you copy-paste the JSON code, replace the following data in the message content:
  1. #BILL TO# with Bill to value *(from dynamic content for action* **Extract information from documents***)*
  2. #CONTACT# with Contact value *(from dynamic content for action* **Extract information from documents***)*
  3. #DATE# with Date value *(from dynamic content for action* **Extract information from documents***)*
  4. #TOTAL# with Total value *(from dynamic content for action* **Extract information from documents***)*



* Update message: Thank you for your response!
* Recipient: Your email address (User ID)

Graphical user interface, text, application

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1. Click Add an action.

Graphical user interface, text, application, email

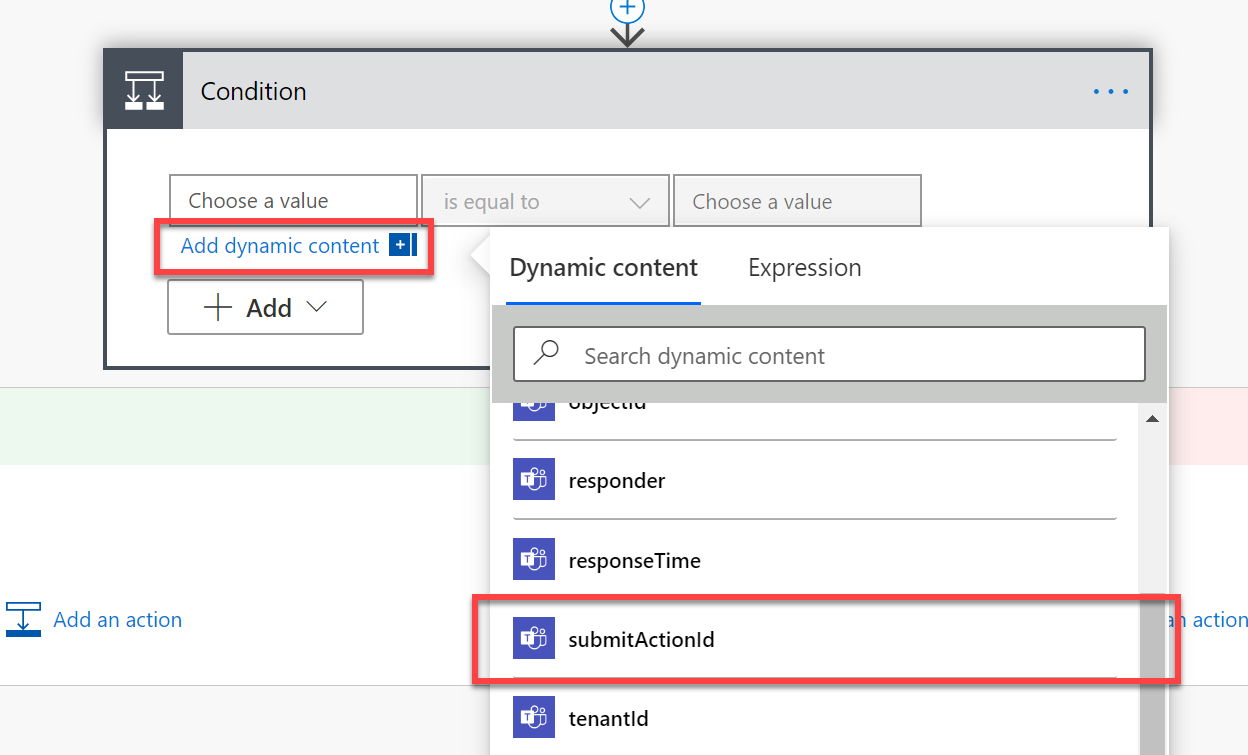
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1. Search for **condition** in the search bar and select Condition in Actions.

Graphical user interface, application

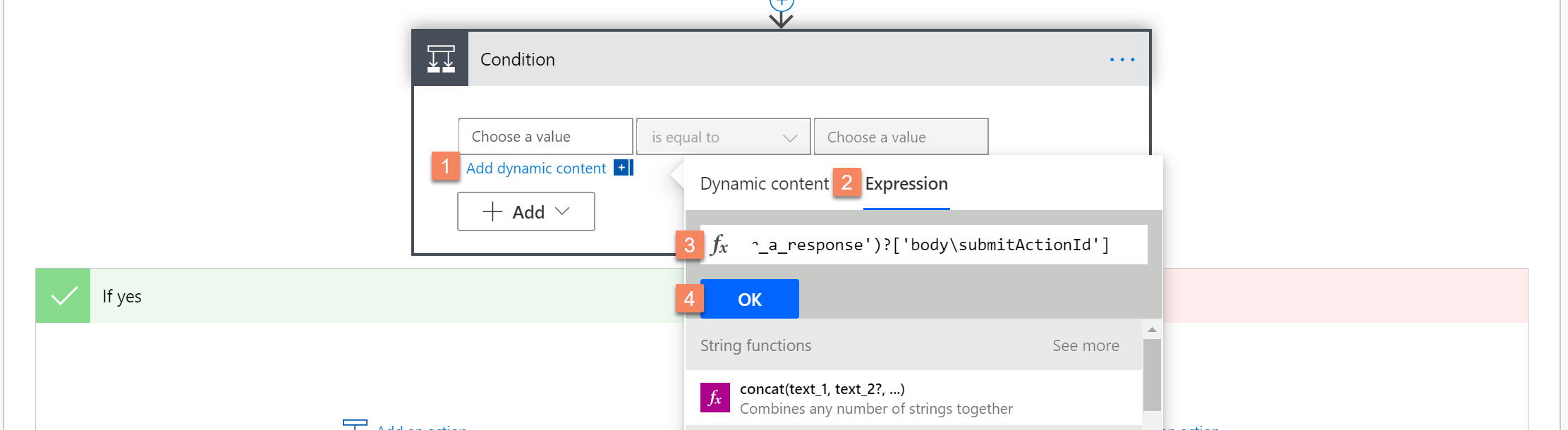
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1. Click on **Add dynamic content** and select **submitActionId** from **Post adaptive card and wait for a response** outcomes:



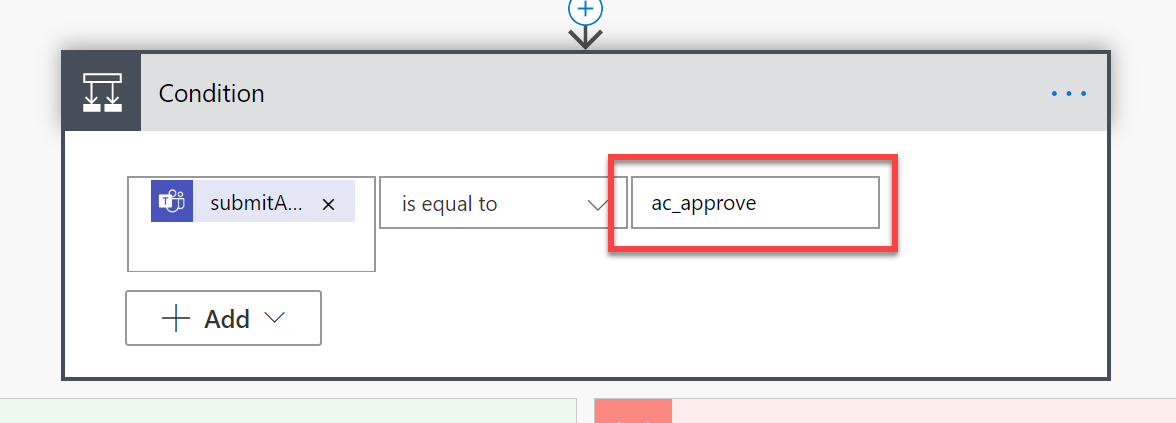
**Tip 1:** If no outcomes for the Teams action can be found, then click on “Add dynamic content” link (1) and then “Expression” (2). **Insert:**   
body('Post\_adaptive\_card\_and\_wait\_for\_a\_response')?['submitActionId']  
in the field (3) and click “OK” (4).

**Tip 2:** If you are prompted that the expression is invalid, simply close the prompt and hit “OK” (4) again.



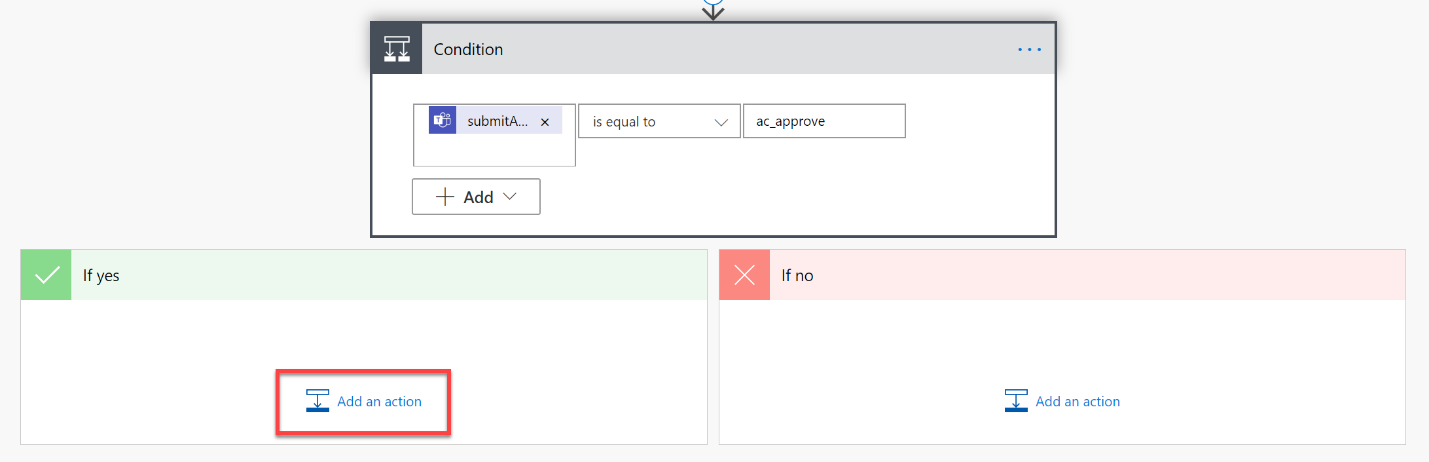
1. Enter ac\_approve in choose a value field.

**Note:** Case sensitive. Make sure the capitalization is same as above.



**Note:** The **ac\_approve** value was defined in our Adaptive Card JSON payload and represents our **Approve** button that is rendered at runtime.

1. Click Add an action under If Yes branch.



1. If the approval result is Yes, we will launch the desktop flow to process this invoice and then send a confirmation email to the invoice sender.
2. First the Total value needs to be converted to a number. To do that, type “Compose” in the search bar and select the **Compose** action.

Graphical user interface, application

Description automatically generated

1. Select **Add dynamic content**, switch to **Expression** and write the following formula:  
   float(replace(outputs('Extract\_information\_from\_documents')?['body/responsev2/predictionOutput/labels/Total/value'], '$', ''))  
   Then select **OK** button.

Graphical user interface, text, application

Description automatically generated

In general, what you wrote, is an expression, that first replaces dollar sign ($) with an empty string and then converts the remaining string to a float number. Assuming the total value is $3,454.12, after first operation (replace) it would be: 3,454.12 and then after second operation (conversion): 3454.12.

1. Click **Add an action** below.

Graphical user interface, text, application

Description automatically generated

1. Select Run a flow built with Power Automate Desktop.

Graphical user interface, text, application, email

Description automatically generated

1. Select Enter an invoice flow.

Graphical user interface, text, application, email

Description automatically generated

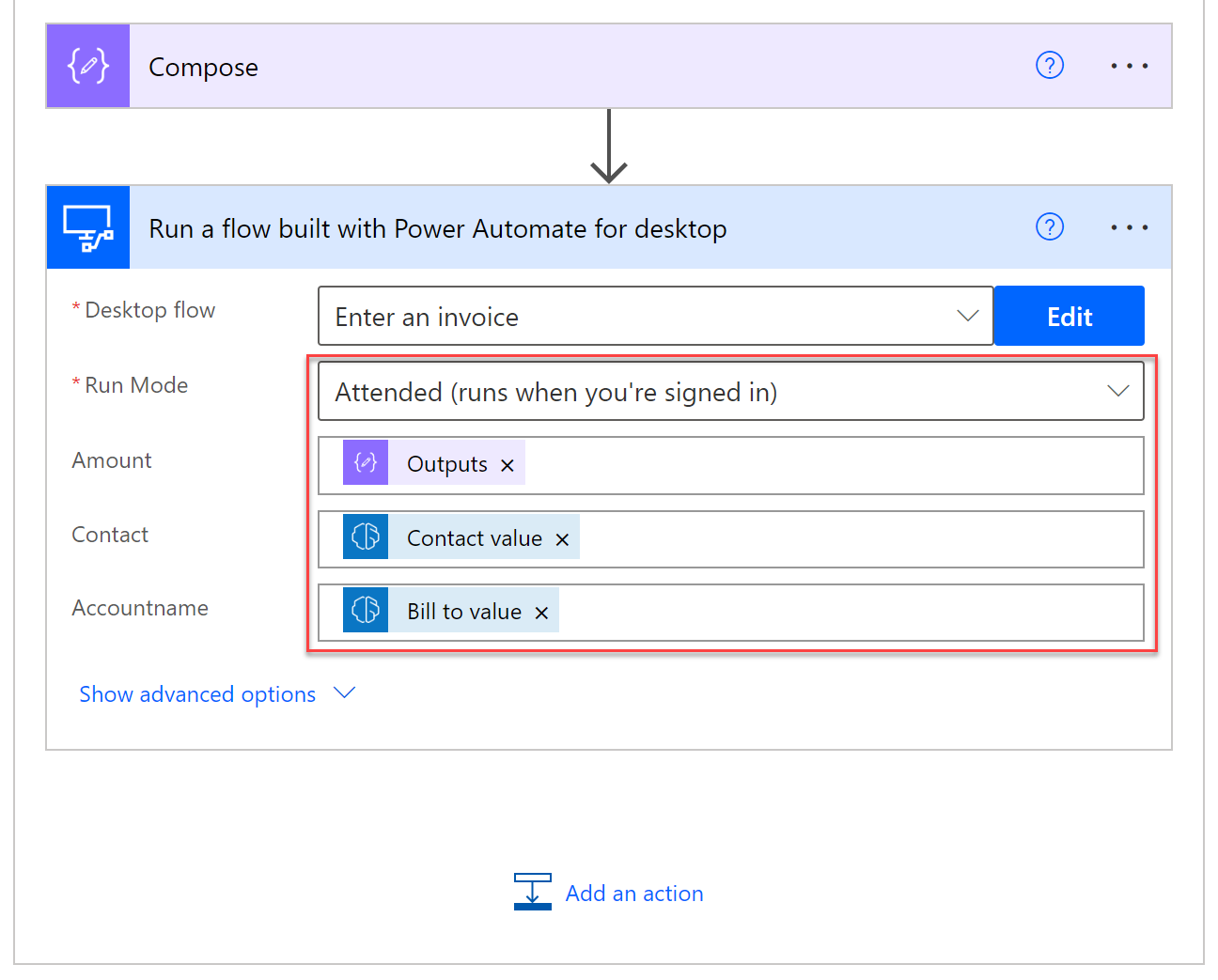
1. Use these values:

Run Mode: Attended – Runs when you are logged into device

Amount: Outputs (from dynamic content under **Compose** action)

Contact: Contact value (from dynamic content under **Extract information from documents** action)

Account name: Bill to value (from dynamic content under **Extract information from documents** action)



1. Click Add an action inside the **If yes** branch.

Graphical user interface, text, application, email

Description automatically generated

1. Select Reply to email (V3) action.

Graphical user interface, application

Description automatically generated

1. Message id: Message Id (from dynamic content for action **When a new email arrives (V3)**)

* Body: Your invoice of amount Total value (from dynamic content under **Extract information from documents** action) is approved.

Graphical user interface, text, application, email

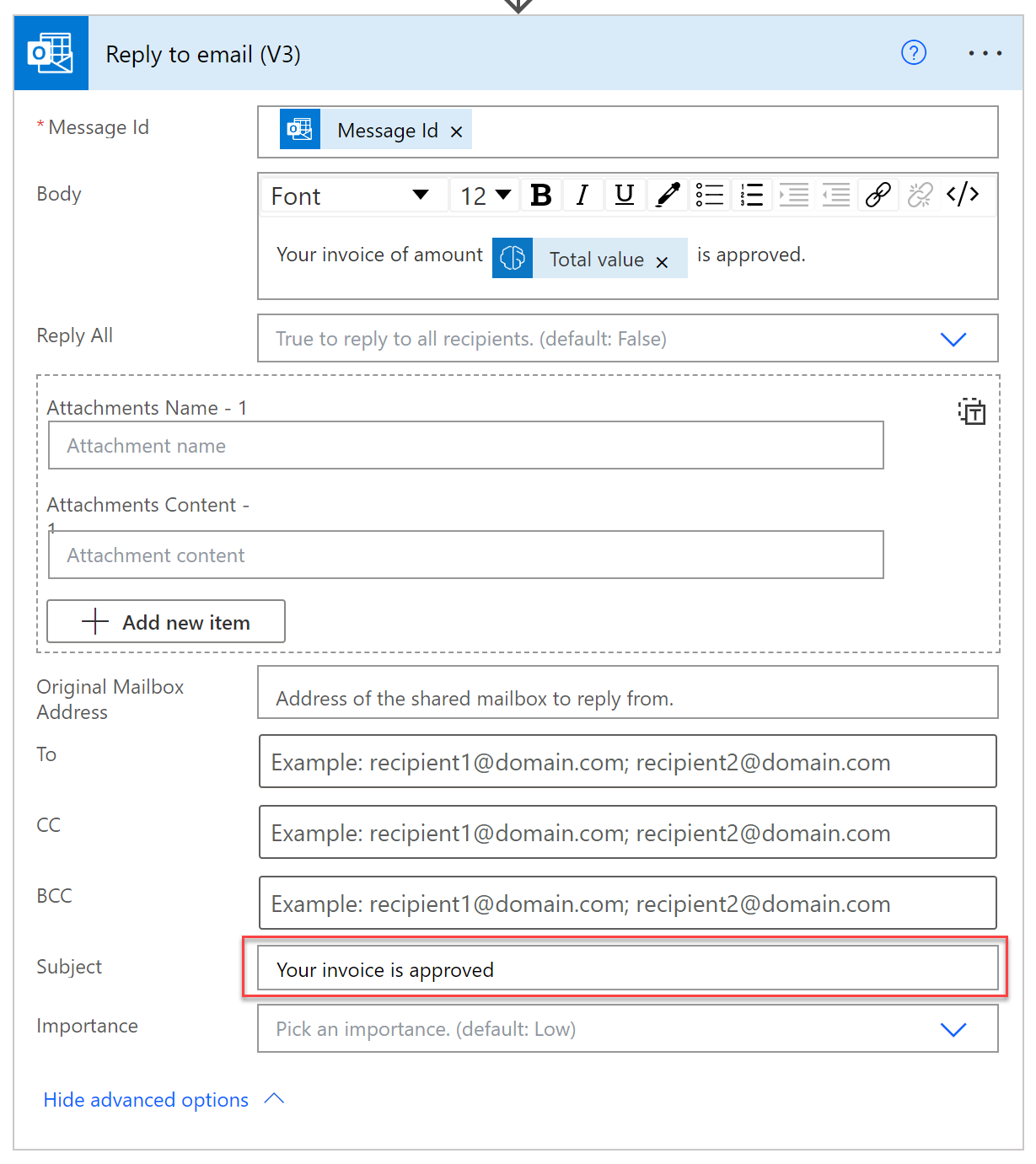
Description automatically generated

1. Click Show advanced options.

Graphical user interface, text, application, email

Description automatically generated

1. Enter Your invoice is approved in Subject field.

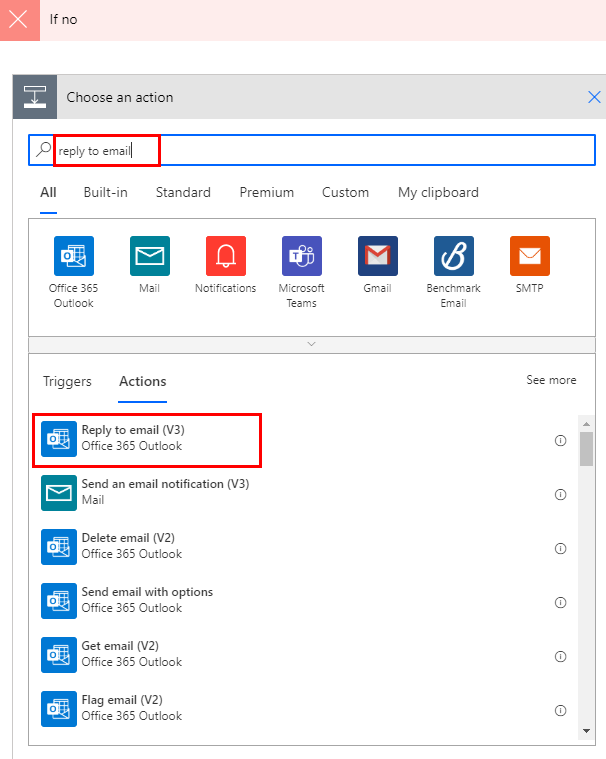


1. Now we will create the steps for the case if the approval result was No.
2. Click Add an action under If no branch.

Graphical user interface, application

Description automatically generated

Select Reply to email action.



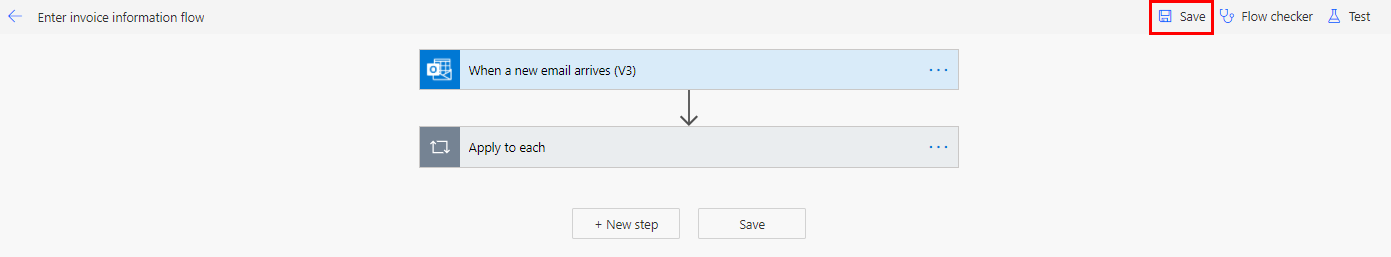
1. Enter the values as the screenshot below:

* Message id: Use Message Id (from dynamic content for action **When a new email arrives (V3)**)
* Body: Your invoice of amount Total value (from dynamic content from AI Builder action) is rejected.
* Click Show advanced options.
* Enter Your invoice is rejected in Subject column.

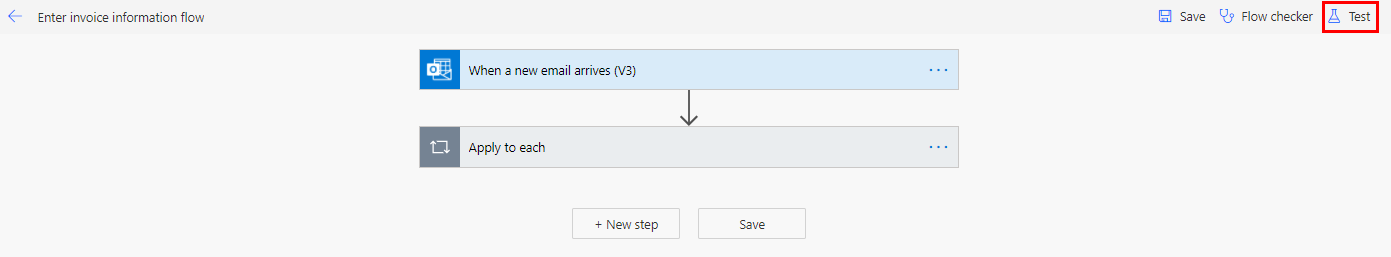
Graphical user interface, text, application, email

Description automatically generated

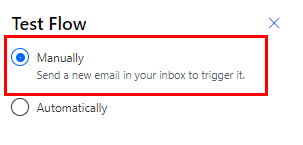
1. Click Save.



1. Click Test.



1. Select Manually, then click Test.



1. In a separate tab, open the Teams app (Note: use the browser version, not the desktop app version) and sign in using the same test account. The web version of Microsoft Teams is available at: <https://teams.microsoft.com/>
2. In another separate tab, open the Office 365 Outlook app. The web version of Microsoft Outlook is available at: <https://outlook.office.com/mail/>
3. Compose a new email with the following settings:
   1. To: *{email address of the user identity you are using in this lab}*
   2. Subject: **New invoice**
   3. Attachments: **newinvoice.jpg** *(from the lab resource files)*
4. Send the email and wait for the flow to run.
5. Wait for an approval request Adaptive Card to you in the Teams tab – Select “Yes” or “No” and then select “Submit” to approve or reject the invoice as desired.
6. In the Outlook tab, check for a confirmation email that matches the option you selected.
7. Repeat the test with the other test case (accept or reject).
8. Similar to previous labs, you can monitor the run status from the flow details page and run details page.

Check your knowledge

Lab 7

10 mins

1. When we want to send an approval to a user inside of Microsoft Teams, which is the appropriate action, from the Microsoft Teams connector, for us to choose?
2. Post a choice of options as the Flow bot to a user
3. Post an adaptive card wait for a response
4. None of the above
5. Either A or B

Answer: D. Post a choice of options as the Flow bot to a user or Post an adaptive card and wait for a response.

1. When we are entering ‘ac\_approve’ in “choose a value field” in the Condition action, we need to make sure the capitalization is same as the options in the Adaptive Card action?
2. True
3. False

Answer: A True – If the capitalization is different, the condition will not be met.

1. After clicking Add an action under If No branch, we need to communicate to our email recipient that their invoice has not been approved. What action do we need to select \_\_\_\_\_\_\_?
2. Reply to email
3. Send an email notification
4. Run a flow built with Power Automate Desktop
5. Run a flow built with Selenium IDE

Answer: A. Reply to email. This will allow our email to look like a reply to the original email, giving it a personal touch.

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